


Niche Review Products




Our values-based consultancy provides discrete, expert review services across a range of competencies at a time when you need professionalism.

Niche is proud to be a values driven consultancy and we have over 30 years' experience in the field of analytics, investigations, evaluation and governance. We are proud to be one of the leading suppliers of independent investigations on the NHS England Investigations Framework. **No other consultancy has more experience at delivering professional, sensitive and value adding investigations and reviews.**


As a firm, we want to make sure we are giving our clients the best possible insights. Over the last couple of years we have been increasingly integrating our **fantastic data and analytical competencies** with our advanced review, investigatory and evaluative methods. This gives us the ability to not only tell our clients what went wrong, but how it went wrong, what was the earliest point of identification and what might be the issues to limit resultant improvement. **Click through the links below** to see our detailed offers and approaches:



Investigations and reviews – We have redefined our approaches in line with the new PSIRF. We have introduced much more **thematic analysis** into our work and have the ability to review many more incidents on a side by side basis. It is necessary to be able to form a firm understanding of individual incidents but to relate this to governance, operations and inter-agency working. [Click here](#)



Niche Investigation Assurance Framework – Niche have tried and tested unique methodology in order to audit internal investigations – thereby testing reliability – as well as progress against actions. We can do this on a single case or scale up to full evaluations. [Click here](#)



Large Scale Enquiries – Niche have the capacity and the capability to work on large-scale multi population serious incidents. We have worked on some of the largest reviews in the country using data analysis and scenario modelling to underpin our analysis and recommendations. [Click here](#)



Governance reviews (inc. Mortality Governance) – We employ some of the most experienced healthcare governance practitioners in the country. Niche can undertake whole-scale governance reviews (such as Well-led Reviews) or single issue governance reviews. Our governance expertise supports all investigations and reviews. [Click here](#)



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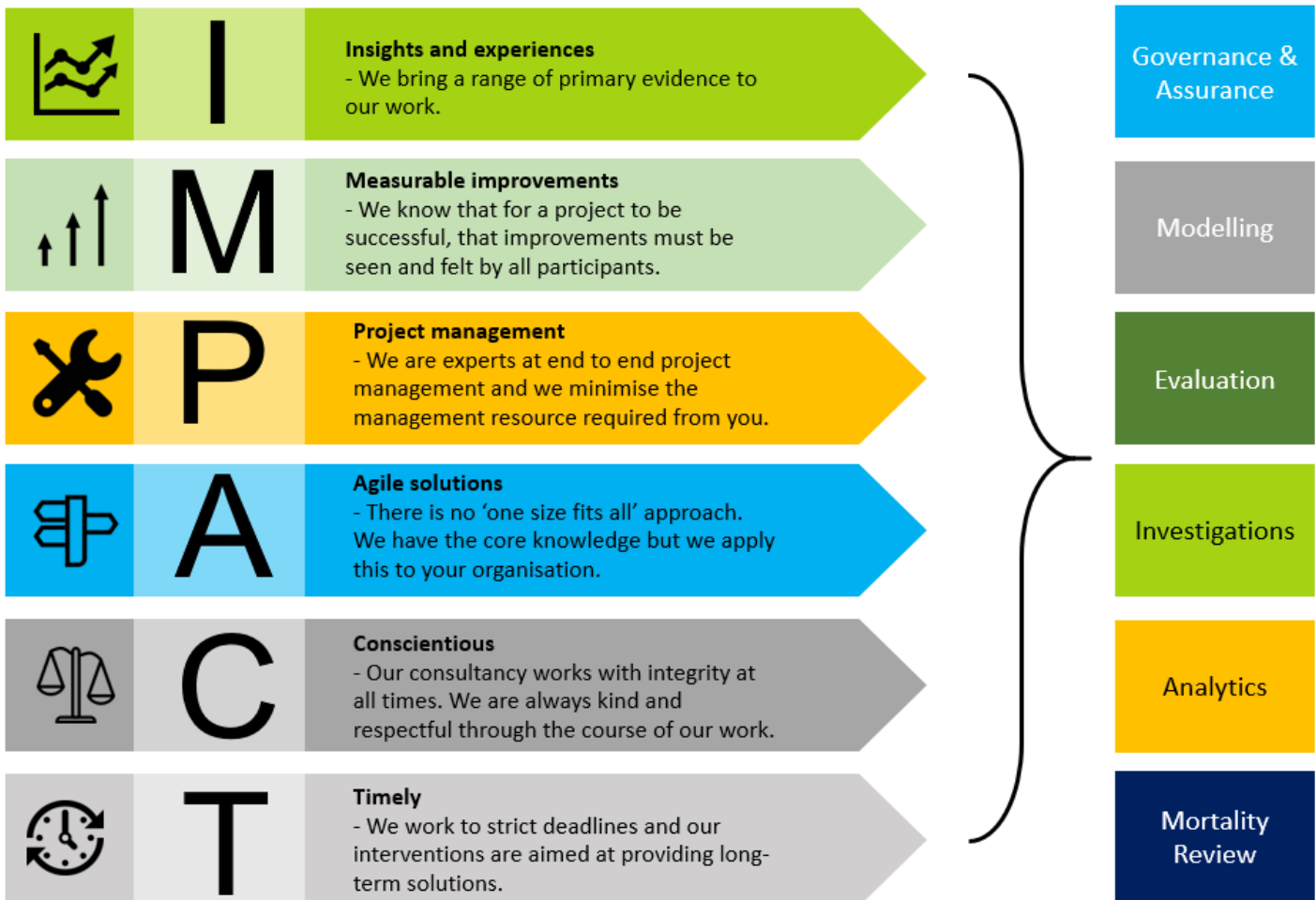
HEALTH & SOCIAL CARE CONSULTING

Why Niche are the best healthcare investigatory firm in the country

We have developed our investigative and review methods to an extremely high standard and through our work we support trusts and other clients to improve their own processes and controls. Our work is rigorous, and we are one of very few investigation services who are ISO:9001 accredited for our quality and information governance processes. This gives us the credibility, safety and assurance you need at this vital time. All our practitioners are conflict checked prior to commencing on jobs and many of our practitioners are clinically trained. Our investigations and reviews are robust, proportionate, evidence-based and supported by the most up to date examples of good practice. We offer an analytical service too, helping identify correlations and themes between incidents; we develop practical plans to resolve contributory factors, taking a proactive approach to patient safety and aiming to prevent the recurrence of incidents.

Our independence

As a firm, we value our independence and integrity to the utmost. We have built a solid, long-standing reputation for delivering independent investigations, reviews and evaluations which can be trusted by our clients and regulatory bodies nationally. Niche has no external shareholders, and no contractual or other relationships with any other organisation which would compromise our independence. Our Partners and senior staff have no conflicting interests in any other organisation, and we all staff and associates make regular declarations in this regard. It is crucial that our clients, regulators and families that we work with can be assured that we will take an independent view, regardless of the bill-payer and consequences of our findings. We always make clear that we welcome corrections of factual accuracy in our work, but we are wholly and independently responsible for our findings, conclusions and recommendations. No other agency – including our client – has the authority to “sign off” our report, or to insist on a particular form of finding. **It is crucial to us that our independence allows the truth to be safely surfaced.**



**insight
integrity
impact**



Kate Jury - Partner

Kate has had a 20 year career in healthcare governance and has worked with over 300 clients nationally in this space. Kate has hands on experience in the NHS acute sector and also has a 12 year career in consultancy including director level positions within Deloitte LLP.



Mary-Ann Bruce- Partner

Mary-Ann is a qualified and experienced nurse and with this background has also had a career with the Audit Commission and senior roles within Mazars. Mary-Ann has led several key investigations nationally and has developed system-wide mortality review processes.